



Tyco Thermal Controls warrants all Industrial, Commercial Construction, and Wholesale Distribution Heating Products as well as all Industrial and Commercial Wiring products against faulty workmanship and use of defective materials when such goods are properly installed, operated, and maintained according to product documentation. All documentation regarding proper use and installation can be found on our web site at www.tycothermal.com. Goods subjected to misuse, neglect, alteration or improper installation, operation, maintenance, repair or testing (or such other act or omissions not attributable to Tyco Thermal Controls) are not covered by this Limited Warranty. Tyco Thermal Controls shall in no event be liable for the cost of removal or installation, for loss or damage to or loss of use of facilities or other property, loss of revenue, loss of use of revenue, loss of anticipated profits, or other damages or costs of any kind whatsoever, whether direct, indirect, incidental, or consequential, and in no event shall Tyco Thermal Controls' liability exceed an amount equal to the sales price. This warranty remains in force for a period of 18 months from installation or 24 months from the date of shipment, whichever occurs first with respect to Industrial and Commercial Construction Heating and Wiring Products and two (2) years from the date of purchase with respect to Wholesale Distribution Heating Products. Tyco Thermal Controls will examine and confirm that any alleged product issue covered by this Limited Warranty actually exists and occurred in the course of proper and normal use and was not caused by accident, misuse, neglect, alteration or improper installation, operation, maintenance, repair or testing or such other cause outside of the responsibility of Tyco Thermal Controls under this Limited Warranty. Tyco Thermal Controls will repair such goods or supply replacement goods or credit Buyer's account for goods covered by this Limited Warranty whichever Tyco Thermal Controls may elect at its sole discretion. The Buyer should promptly notify Tyco Thermal Controls, or their Tyco Thermal Controls' Representative, either by writing or by email within thirty (30) days after discovery of an alleged warranty issue. Detailed warranty claim information will be requested at this time and must be supplied by the Buyer. The Buyer may then be asked to return the goods, postage paid, to the location given by Tyco Thermal Controls.

THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER REPRESENTATIONS, WARRANTIES, OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NONINFRINGEMENT, AND OF ANY OTHER OBLIGATION OR LIABILITY ON THE PART OF TYCO THERMAL CONTROLS, WHETHER BY STATUTE, CONTRACT, STRICT LIABILITY, TORT OR OTHERWISE.



An extension of the limited warranty period to ten (10) years from the date of installation is available if a properly completed online warranty form is completed within thirty (30) days from the date of installation. The extension is valid for the HWAT-Y2 and HWAT-R2 heating cables, RayClic® connection kits and accessories but not the HWAT-ECO controller. Complete warranty information and the 10-Year warranty extension form can be found at www.tycothermal.com.