




Limited Product Warranty for Industrial and Commercial Wiring Products

What Does This Limited Warranty Cover?

Tyco Thermal Controls warrants all goods listed below against faulty workmanship and use of defective materials when such goods are properly installed, operated, and maintained according to product documentation. All documentation regarding proper use and installation can be found on our web site at www.tycothermal.com.

Brand	Product name	Product family
	PyroCIC, System 500, System 1850, System 1850SE, System 2000, System 2200, Zero EMI System	Wiring cables
Raychem	Raychem RHW, Raychem MC, Raychem CI	Wiring cables

What Does This Limited Warranty Not Cover?

Goods subjected to misuse, neglect, alteration or improper installation, operation, maintenance, repair or testing (or such other act or omission not attributable to Tyco Thermal Controls) are not covered by this Limited Warranty.

Tyco Thermal Controls shall in no event be liable for the cost of removal or installation, for loss or damage to or loss of use of facilities or other property, loss of revenue, loss of use of revenue, loss of anticipated profits, or other damages or costs of any kind whatsoever, whether direct, indirect, incidental, or consequential, and in no event shall Tyco Thermal Controls' liability exceed an amount equal to the sales price.

What is the Period of Coverage?

This warranty remains in force for a period of 18 months from installation or 24 months from the date of shipment, whichever occurs first.

What Will We Do to Correct Problems?

(1) Tyco Thermal Controls will examine and confirm that any alleged product issue covered by this Limited Warranty actually exists and occurred in the course of proper and normal use and was not caused by accident, misuse, neglect, alteration or improper installation, operation, maintenance, repair or testing or such other cause outside of the responsibility of Tyco Thermal Controls under this Limited Warranty.

(2) Tyco Thermal Controls will repair such goods or supply replacement goods or credit Buyer's account for goods covered by this Limited Warranty whichever Tyco Thermal Controls may elect at its sole discretion.

How Do You Get Service?

The Buyer should promptly notify Tyco Thermal Controls, or their Tyco Thermal Controls' Representative, either by writing or by e-mail within thirty (30) days after discovery of an alleged warranty issue and include a detailed explanation of the alleged warranty issue. Detailed warranty claim information will be requested at this time and must be supplied by the Buyer. All such notifications should be directed to Tyco Thermal Controls, Attn: Direct Marketing, 300 Constitution Drive, Menlo Park, CA 94025-1164, U.S.A. or info@tycothermal.com. The Buyer must also promptly may then be asked to return the goods, postage paid, to the location given by Tyco Thermal Controls.

What Must You Do to Keep the Warranty in Effect?

Properly install, operate and maintain your Tyco Thermal Controls wiring system.

How Does State/ Provincial Law Relate to This Warranty?

THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER REPRESENTATIONS, WARRANTIES, OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NONINFRINGEMENT, AND OF ANY OTHER OBLIGATION OR LIABILITY ON THE PART OF TYCO THERMAL CONTROLS, WHETHER BY STATUTE, CONTRACT, STRICT LIABILITY, TORT OR OTHERWISE.

If the goods are a consumer product in Buyer's jurisdiction, the above exclusion or limitation of incidental or consequential damages and the above disclaimer of implied warranties may not apply. The term of any such implied warranty is limited to the term of this Limited Warranty. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply. This warranty gives consumers specific legal rights, and consumers may also have other rights, which vary by jurisdiction.


This warranty can be amended only by a written instrument signed by a duly authorized officer of Tyco Thermal Controls.



Is There an Extended Limited Warranty Period Available?

Yes, for certain products (see table below), an extension of the Limited Warranty period to thirty (30) years from the date of installation is available if an on-line warranty form is completed within thirty (30) days from the date of installation. The on-line forms can be found at www.tycothermal.com. If you cannot access these online forms please contact your local Tyco Thermal Controls representative for assistance.

A thirty year limited warranty extension is available on the following Tyco Thermal Controls products:

Brand	Product name	Product family
	System 500, System 1850, System 1850SE, System 2000, System 2200, Zero EMI System	Wiring cables

This limited warranty period extension remains subject to the terms, limitations, conditions, and exclusions of Tyco Thermal Controls Limited Product Warranty for Industrial and Commercial Wiring Products.

Tyco, Pyrotenax, Raychem, PyroCIC, , System 500, System 1850, System 1850SE, System 2000, System 2200, Zero EMI System are trademarks of Tyco Thermal Controls LLC or its affiliates.